Privacy Policy

Last Updated: August 01, 2025

Preamble and General Principles - This policy is supplemental to the Site's Terms and Conditions, available here. Any terms that are not defined here shall have the meaning ascribed to them in the Terms and Conditions. By using any of our Sites, you are agreeing to both this policy and the Terms and Conditions of that Site. The following information is designed to help you understand how we collect, use, disseminate and safeguard the information you provide to us while accessing and using our Sites. If you do not agree with our information practices, please do not access or use our Site. By accessing and using our Site, you signify your assent to this Privacy Policy (the "Policy").

This Privacy Policy describes how our company and all of its Sites collects information from all end-users of our products and services (the "Services") - those who access some of our Services but do not have accounts ("Visitors") as well as those who pay fees to gain access to the Service ("Members" or "Subscribers") - what we do with the information we collect, and the choices Visitors, Subscribers, and Members ("Users") have concerning the collection and use of such information. We require that you read this Privacy Policy carefully.

Revisions to this Policy We reserve the right to revise, amend, or modify this policy and our other policies and agreements at any time and in any manner. It is your responsibility to periodically check for any modifications of this Policy by re-visiting this web page and using the "refresh" button on the user's browser. The user should note the date of last revision to this Policy, which appears at the top of this Policy. If the "last modified" date remains unchanged after the user has clicked the "refresh" button on his/her browser, the user may presume that no changes have been made since the last reading of the policy. A changed "last modified" date indicates that this Policy has been updated or edited, and the updated or edited version supersedes any prior versions immediately upon posting.

Personal Information We May Collect and How It Is Used The Site may collect information in different ways from Users who access the various parts of our Services and the network of Sites accessible through our Service. We may collect your username, IP address, and email, as well as a log of your activities. We use this information primarily to provide a customized experience as you use our Services and, generally, do not share this information with third parties. However, we may disclose personal information collected when we believe that such disclosure is required by law.

Registration:

Users are asked to provide certain personal information when they sign up for our Services which may include, but is not limited to, name, address, billing information (such as a credit card number), and email address. The personal information collected from Users during the registration process is used to manage each User's account (such as for billing purposes). This information is collected by our credit card processors, and is not shared with third parties, unless specifically stated otherwise or in special circumstances.

Online Advertisements

The Site may display online advertisements. We are not affiliated with these third-party websites and are not responsible for their use of information.

Responses to Email Inquiries

When Users send email inquiries to our websites, the return email address is used to answer the email inquiry we receive. We do not use the return email address for any other purpose and do not share the return email address with any third party without a legal requirement to do so.

Voluntary Customer Surveys

We may periodically conduct both business and individual customer surveys. We encourage you to participate in these surveys because they provide us with important information that helps us to improve the types of services we offer and how we provide them to you. Your personal information will remain strictly confidential, even if the survey is conducted by a third party. Participation in our customer surveys is voluntary.

Other Internet Data

We may also collect IP addresses, date/time stamps, email addresses, referral URLs, browser preferences, a User's registration forms, surveys, content selection choices, and communications transmitted through Site applications. This information is used internally to improve your experience and to track how Users come to be referred to our Sites for the purpose of compensating our affiliates, advertisers, and other marketing entities. This information may be disclosed to third-parties. If we choose to disclose information to third-parties, this information shall consist of non-specific information regarding site traffic and statistics. We never disclose any customer-specific information to third parties unless it is reasonable to believe that doing so is required by law, a binding contract, a Court Order, or other state, local, or administrative regulation.

As a service to our Users we sometimes provide links to various third party web sites in our email communications. We are neither responsible for the content on nor for the information collection practices of such web sites, nor do we control the privacy policies of such web sites. Their policies may be substantially different in this regard from ours. We may also use Google Analytics to collect basic usage data on our Sites which does not capture any identifiable surfer information, but rather traffic volume, time spent on Site, bounce rate, and traffic volume rankings by country of origin.

At times, we may enter into co-branding arrangements with other companies, and if so, an opt-in or opt-out question may be present to allow email contact from these companies as well. Their opt-in/out features are specific to each organization, but you should not receive email from these organizations unless you have indicated that it is acceptable. Before consenting to receive email from third parties, you should read their privacy policy and terms of use, if applicable, to make sure you are comfortable dealing with that company. As you can understand, we can not make commitments on behalf of other companies. All email from our partners who gain your permission to send you commercial email will include an opportunity to opt out of future communications.

Our Commitment to Children's Protection

Our Sites are designed for adults, and not for use by anyone under the age of 18.

We have no Sites designed for younger users. We make every effort to ensure that our Sites contain adequate warnings to make their content obvious and to warn potential users under the age of 18 that they are not welcome to view our Sites, however, we believe that there is no substitute for proper parental supervision of their children's internet use. Nevertheless, we will take any commercially reasonable steps possible to discourage those under the age of 18 from visiting our Sites.

If you choose to subscribe to one of our Sites as a "Member" or "Subscriber" your name, email address, mailing address, credit card information, and IP address may be stored by our billing company. This site is an external entity, and once this information is transmitted to them we are under no obligation to police their use of the information, and take no steps to do so. All of the aforementioned information, with the exception of your credit card information, is also stored on our servers. If you wish to have your information completely removed from our servers, our fraud prevention and legal and financial record retention policies require that we maintain at least your customer name and minimal identifying information. All other information can be deleted.

Our Commitment to Data Security

Services and Sites we sponsor have security measures in place to protect the loss, misuse, and alteration of the information under our control. While we make every reasonable effort to ensure the integrity and security of our network and systems, we cannot guarantee that our security measures will prevent third-party "hackers" or other bad actors from illegally obtaining this information. We take all reasonable measures to prevent such breaches of security, but given the resourcefulness of cyber-criminals we are unable to guarantee that our security is 100% breach-proof. You assume the risk of such breaches to the extent that they occur despite our reasonable security measures. In the event of a breach, you will be notified as soon as practicable upon our discovery and confirmation of the breach.

CALIFORNIA CONSUMER PRIVACY ACT (CCPA) FOR WASTELAND INC. DBA THE PHOENIX GROUP

Under the California Consumer Privacy Act (CCPA) you have the right to request that we disclose the following to you:

- Categories of personal information that we have collected about you in the past 12 months.
- Categories of sources from which your personal information is collected.
- Our business or commercial purpose for collecting your personal information.
- Categories of third parties with whom we share your personal information.
- Specific pieces of personal information we have collected about you; and,
- Whether or not your personal information has been sold.

Any disclosure we provide will cover personal information that we have collected from you in the 12 month period immediately preceding the date we receive your request. We will attempt to provide a response to your request within forty-five (45) days. If we need additional time to respond to your request, we will notify you of such an extension and the time period needed to respond (up to an additional 45 days).

You may exercise this right by emailing us at <u>support@phoenixgrp.com</u>. If you have any questions please call us at 603-465-9088.

Regarding "Do Not Track"

We do not currently recognize or respond to browser-initiated Do Not Track signals as there is no consistent industry standard for compliance.

GDPR PRIVACY POLICY FOR OUR SITE

One of our main priorities is the privacy of our Visitors, Subscribers, and Members. This Privacy Policy document contains the types of information that is collected and recorded by us, and how we use it

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us through email at support@phoenixgrp.com or calling 603-465-9088

General Data Protection Regulation (GDPR) We are a Data Controller of your information as that term is defined in the GDPR.

Our legal basis for collecting and using the personal information described in this Privacy Policy depends on the personal information we collect and the specific context in which we collect the information:

When you use one of our Sites, we are engaged in a contract with you. By using a Site, you have given us permission to use your information, and you agree that processing your personal information is in our legitimate interests.

We must comply with the law. We will retain your personal information only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your information to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our policies.

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. If you wish to be informed what Personal Information we hold about you and if you want it to be removed from our systems, please contact us. You may make a written request at:

Wasteland, Inc 379 Amherst Street Suite #253, Nashua NH 03063 USA

Contact Number: 603-465-9088

Fax Number - 603-465-9095 Email: support@phoenixgrp.com

In certain circumstances, you may have the following data protection rights:

- The right to access, update or to delete the information we have about you.
- The right of rectification.
- The right to object.
- The right of restriction.
- The right to data portability; and
- The right to withdraw consent.

We follow a standard procedure of using log files. These files log Visitors, Users, and Members when they visit Sites. All hosting companies do this and it is a standard part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the Sites, tracking Users' movement on the Sites, and gathering demographic information.

Cookies and Web Beacons

Like any other website, we use "cookies". These cookies are used to store information including the viewer's preferences, and the pages on the Site that the viewer accessed or visited. The information is used to optimize the Site experience by customizing our web page content based on the viewer's browser type and/or other information.

DoubleClick DART Cookie Google is a third-party vendor on our Site. It also uses cookies, known as DART cookies, to serve ads to our Site's viewers based upon their visit to our Site and other sites on the internet. However, viewers may choose to decline the use of DART cookies by visiting the Google ad and content network Privacy Policy currently available at the following URL https://policies.google.com/technologies/ads.

Some advertisers on our Site may use cookies and web beacons. Our advertising partners are listed below. Each of our advertising partners has their own Privacy Policy for their policies on user data. For easier access, we have hyperlinked to the current version of their Privacy Policies below.

Google https://policies.google.com/technologies/ads

Privacy Policies You may consult this list to find the Privacy Policy for each of the advertising partners of our Site. Third-party ad servers or ad networks uses technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on a website, which are sent directly to the browser of a particular website viewer. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on websites that you visit. Note that we have no access to or control over these cookies

that are used by third-party advertisers.

Third Party Privacy Policies Our Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options. You can choose to disable cookies through your individual browser options. To know more detailed information about cookie management with specific web browsers, more can be found at the browsers' respective websites.

Children's Information Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity. We do not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information to our Site, we strongly encourage you to contact us immediately and we will promptly remove such information from our records.

Consent By using our Site, you hereby consent to our Privacy Policy and agree to its Terms and Conditions.

Where to Direct Questions about Our Privacy Policy

If you have any questions about this Privacy Policy or the practices described herein, you may contact our Customer Service Department at support@phoenixgrp.com or by calling 603-465-9088. Written questions may be directed to:

Wasteland, Inc 379 Amherst Street Suite #253, Nashua NH 03063 USA